

Provider Network Department

2017 Holidays

Our offices will remain closed in observance of the following holidays:

Monday, January 2	New Year's Day
Monday, January 16	Martin Luther King, Jr. Day
Monday, February 20	Presidents' Day
Monday, May 29	Memorial Day
Tuesday, July 4	Independence Day
Monday, September 4	Labor Day
Thursday, November 23	Thanksgiving Day
Friday, November 24	Day After Thanksgiving
Monday, December 25	Christmas

Provider Relations & Provider Payables Toll-Free Contact Information

Please contact our **Dispatch Center** at: **(888) 298-6776**. **Option 1** for issues concerning:

- Changes or problems with a dispatch
- Problems with the fax dispatch

Note: Please do not contact the Dispatch Center for Vendor Relations or Payment issues.

Please contact **Provider Relations** at: **(888) 293-6672** for issues concerning:

- Insurance Certificates
- RA Web Questions
- Application Status

You may contact **Provider Payables** at: **(800) 226-6210** for issues concerning:

- Payment Status
- Check Copy Request
- Stop Payment / Reissue Payment

[www.vendors@road-america.com](mailto:vendors@road-america.com)
www.road-america.com

