

Provider Network Department

2018 Holidays

Our offices will remain closed in observance of the following holidays:

January, 2018

Monday, January 1, 2018 New Year's Day
Monday, January 15, 2018 Martin Luther King, Jr. Day

February, 2018

Monday, February 19, 2018 President's Day

May, 2018

Monday, May 28, 2018 Memorial Day

July, 2018

Wednesday, July 4, 2018 Independence Day

September, 2018

Monday, September 3, 2018 Labor Day

November, 2018

Thursday, November 22, 2018 Thanksgiving
Friday, November 23, 2018 Day after Thanksgiving

December, 2018

Tuesday, December 25, 2018 Christmas Day

January, 2019

Tuesday, January 1, 2019 New Year's Day

Provider Relations & Provider Payables Toll-Free Contact Information

Please contact our **Dispatch Center** at: **(888) 298-6776. Option 1** for issues concerning:

- Changes or issues with a dispatch
- Problems with the fax dispatch

Note: Please do not contact the Dispatch Center for coverage, rates, service volume, or Payment issues.

Please contact **Provider Relations** at: **(888) 293-6672** for issues concerning:

- Insurance Certificates
- RA Web Portal questions, login issues, etc.
- Application Status
- Digital Dispatch related matters

You may contact **Provider Payables** at: **(800) 226-6210** for issues concerning:

- Payment Status
- ACH/Direct Deposit
- Check Copy Request
- Stop Payment / Reissue Payment

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