



Yahoo Email Accounts

Q. Not receiving services from Road America via email?

A. Our messages are probably being routed to your Spam Folder.

How to Keep Emails Out of Your Yahoo Junk Mail

Yahoo Mail uses complex filters to determine if specific emails are legitimate emails or if it should treat them as junk mail and send them to the spam folder.

Every email is scanned, and Spam Guard, an automated filtering system, makes the decision. In some cases, this decision is wrong, and important emails might end up in the Spam folder.

To prevent future emails from the same sender from going to the Spam folder automatically, you need to mark the email as "Not Spam."

1. Navigate to Yahoo Mail, log in to your Yahoo account and click the "Spam" folder. Junk emails are stored in this folder.
2. Click the email that was wrongfully treated as junk mail to open it.
3. Click the "Not Spam" button in the toolbox to immediately send the email to the Inbox folder. Emails from the same sender will not be treated as junk mail anymore and will be sent to the Inbox folder.

Tips

- To protect you, images are not displayed in emails that are in the Spam folder; this behavior can be changed from the Mail Settings page.
- If you have a separate email account, please report it to us so we can update it in our system. You may contact your Regional Account Manager directly or email us at vendors@road-america.com to provide an alternate email address.



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